

Work plan			
Project/work item	2021/22		
	1st qtr	2nd qtr	3rd qtr
Revs & Bens System			
Citizens portal			
Waste integration			
Orchard upgrade			
Orchard DLO			
Promaster database			
Disaster recovery			
Telephony			
Intranet			
Civica retention & disposal (scope tbd)			
Sharepoint & Teams			
IT service management			
Cyber security			
Live Agent			
Mulesoft (business case)			
Planning back-log			
HR Helpdesk			
FOI self-service			
SBCP web search			
TDC Planning web search			
Clearcore retention and disposal (Upgrade)			
Web form standardisation			
Website accessibility			
Adelante to hosted solution			
Eiger Payment Gateway upgrade			
Salesforce social media integration			
Salesforce data schema standardisation (inc de-dup)			
Salesforce retention and disposal			
SF1 Roll-out to Ops Services			
Kofax usage assessment			
Civica MSP			
Book and Pay			
Ingres 11			
Web Server Upgrades to 2012 R2			
Microsoft baseline policy rollout to servers			
365 backup solution			
Exchange migration to 2016			
Exchange Mail route change to 365			
DFS overhaul (G drive)			
Windows 10 Upgrade rollout			
Network refresh (Replacement Firewalls and switches)			
Starters/Leavers procedure and documentation (No 16?)			
ITAM and disposal policy documentation (No 16?)			
Windows Hello			
AppLocker			
CCTV upgrade			

Reverse proxy migration			
GFI upgrade			
Insecure NRPC login (Microsoft baseline policy rollout to servers)			
Internet contract (main and guest)			
Azure savings (Clean up backups and downsize compute)			
Log monitor system upgrade (Currently Free Splunk)			
ABC/EFORM Upgrade to 2012 R2			
Mobile refresh			

